

# Scope of Work

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- I. Scope of Solicitation**
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## **I. SCOPE OF SOLICITATION**

Clemson University is seeking bids for migration of current (2) BMC TrueSight End User Monitor 1200-400 to BMC ProactiveNet Performance Management Suite - Base License (per enterprise) & BMC Real End User Experience Monitoring and Analytics - License Add-on (per instance) to include support.

### **AWARD**

Award will be made to one Offeror. Award will be made to the lowest responsible and responsive bidder.

## **II. INSTRUCTIONS TO OFFERORS**

Regardless of specific requirements below or in this document, Offerors are required to submit their proposal electronically through the Clemson University online bidding system. To do so you must login (registering first) at <https://sciqwest.ionwave.net/prod/default.aspx?company=clemson>, and follow specific instructions for this solicitation. You should register several days in advance of the bid closing date so you can be approved and login in time to submit a response.

## **III. SCOPE OF WORK / SPECIFICATIONS**

Clemson University is seeking bids for migration of current (2) BMC TrueSight End User Monitor 1200-400 to BMC ProactiveNet Performance Management Suite - Base License (per enterprise) & BMC Real End User Experience Monitoring and Analytics - License Add-on (per instance) to include support as follows.

39 Migration of Products Table  
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	Product Name	Unit of Measurement	Classification	Licensed Capacity	Support Tier
	<b>Original Products:</b>				
1	BMC TrueSight End User Monitor 1200-400	Each	ESM Other	1	BMC Continuous Support
1	BMC TrueSight End User Monitor 1200-400	Each	ESM Other	1	BMC Continuous Support
	<b>Migrated to: New Products</b>				
1	BMC ProactiveNet Performance Management Suite – Base License	Per enterprise	ESM Other	1	BMC Continuous Support
1	BMC Real End User Experience Monitoring and Analytics – License Add-on	Per instance	ESM Other	80	BMC Continuous Support

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Clemson University will be migrating from our current BMC software to the new BMC Software. One year of BMC Support must also be included along with a migration/trade-in allowance of our current BMC Software towards the purchase price. A breakdown of pricing must be reflected in Section VI, Bidding Schedule. This Bidding Schedule may be found in online bidding system under “Bid Attachments” Section as an Excel Spreadsheet. This Excel Spreadsheet must be completed and re-attached under the “Response Attachments” Section of the online bidding system. The Grand Total from the Excel Spreadsheet must be transferred to Line Item #1 in online bidding system for evaluation purposes.

52 **IV. TERMS AND CONDITIONS – SPECIAL**  
53 **Intentionally Omitted – Not Applicable**

56 **V. APPENDICES TO SCOPE OF WORK**  
57 **Intentionally Omitted – Not Applicable**

60 **VI. BIDDING SCHEDULE**

61 See Excel Spreadsheet for Section VI Bidding Schedule under “Bid Attachments” Section of  
62 online bid document. Section VI, Bidding Schedule must be completed and re-attached to  
63 “Response Attachments” section in online bid document with your response. Grand Total in  
64 Section VI, Bidding Schedule, must be transferred to Line Item #1 in online bid document for  
65 evaluation purposes.

## Section VI. Bidding Schedule

\*\*\* Please note that you must complete this spreadsheet and re-attach to online bid document under "Response Attachments" section. You must also transfer Grand Total (highlighted in yellow) below to Line Item #1 in online bid document for evaluation purposes. \*\*\*

Please enter unit pricing below for products and support. These are the new products that we are purchasing.

Line #	Part #/LP#	Products	Support Plan	Licensed Capacity			Unit Cost	Support Unit Cost	Total Per Product License Fee	Total Per Product Support Fee
				Unit of Measurement	Classification	# of Units				
1	LPX27.0.0.00	BMC ProactiveNet Performance Management Suite - Base License	BMC Continuous Support	per enterprise	ESM Other	1			\$0.00	\$0.00
2	LAZ30.0.0.00	BMC Real End User Experience Monitoring and Analytics - License Add-on	BMC Continuous Support	per instance	ESM Other	80			\$0.00	\$0.00

Please enter migration/trade-in allowance below for products. These are the original products that we currently have in house.

Line #	Products	Unit of Measurement	Classification	# of Units	Support Tier	Migration/ Trade-in Allowance
2	BMC TrueSight End User Monitor 1200-400	Each	ESM Other	1	BMC Continuous Support	

License Fee Before Allowance:	\$0.00
Migration Allowance:	\$0.00
License Fee :	\$0.00
Base Annual Support Fee:	\$0.00
# of Support Years Purchased:	1
Total Support Fee:	\$0.00
<b>Grand Total:</b>	<b>\$0.00</b>

\*\*\* Please transfer Grand Total above into Line Item #1 of online bidding system. \*\*\*